



Occupational Health and Safety Performances

GRI Standards	Indicators	Unit	2021				2022			2023			2024		
			Thailand	Thailand	Overseas	Total	Thailand	Overseas	Total	Thailand	Overseas	Total	Thailand	Overseas	Total
GRI 403-9	Work-related Injuries Fatalities														
	Employees	cases	0	3	1	4	0	0	0	0	5	5			
	Workers		0	0	1	1	2	0	2	0	0	0			
	Employees	case per one million man-hours	0.0000	0.0000	0.0152	0.0183	0.0000	0.0000	0.0000	0.0000	0.0780	0.0232			
	Workers		0.0000	0.0000	0.0462	0.0286	0.1884	0.0000	0.0600	0.0000	0.0000	0.0000			
	High-consequence work-related injuries (excluding fatalities)														
	Employees	cases	4	8	13	21	3	27	30	4	34	38			
	Workers		0	0	2	2	1	0	1	0	10	10			
	Employees	case per one million man-hours	0.0267	0.0524	0.1972	0.0960	0.0196	0.4150	0.1376	0.0264	0.5305	0.1764			
	Workers		0	0	0	0	0.0942	0.0000	0.0300	0.0000	0.4596	0.3051			
	Recordable work-related injuries														
	Employees	cases	910	762	215	977	649	156	805	443	278	721			
	Workers		6	0	12	12	1	0	1	2	31	33			
	Employees	case per one million man-hours	6.0786	4.9865	3.2621	4.4669	4.2436	2.3976	3.6927	2.9273	4.3378	3.3469			
	Workers		0.4770	0.0000	0.5541	0.3434	0.0942	0.0000	0.0300	0.1814	1.4249	1.0067			
Number of hours worked															
Employees	man-hours	149,705,939	152,811,764	65,907,997	218,719,760	152,936,553	65,064,039	218,000,592	151,335,316	64,087,898	215,423,214				
Workers		12,578,485	13,289,704	21,656,038	34,945,742	10,617,759	22,734,364	33,352,123	11,023,812	21,756,606	32,780,418				
GRI 403-10	Work-related Ill Health Fatalities														
	Employees	cases	0	0	0	0	0	0	0	0	0	0			
	Recordable Work-related Ill Health														
	Employees	cases	0	0	0	0	0	0	0	0	19	19			
	Loss Time Injury Frequency Rate: LTIFR														
	Employees	cases	284	186	112	298	98	93	191	27	162	189			
	Workers		3	0	6	6	0	0	0	0	17	17			
	Employees	case per one million man-hours	1.8971	1.2172	1.6993	1.3625	0.6408	1.4294	0.8761	0.1784	2.5278	0.8773			
	Workers		0.2385	0.0000	0.2771	0.1717	0.0000	0.0000	0.0000	0.0000	0.7814	0.5186			

Remark:

- ND = No Data
- In 2022 Overseas is included data of Cambodia, India, Laos, Malaysia, Philippines, Turkiye and Vietnam operations
- In 2023 Overseas is included data of Cambodia, India, Laos, Malaysia, Philippines, Turkiye, Vietnam and United Kingdom operations
- In 2024 Overseas is included data of Belgium, Cambodia, India, Laos, Malaysia, Philippines, Sri Lanka, Republic of China (Taiwan), Turkiye United Kingdom, United of America and Vietnam operations
- High-consequence work-related injuries refers to an injury resulting from work leading to inability to restore physical conditions to the original conditions within 180 days, or leading to disability or leading to death.
- The scope of work-related injuries fatalities for workers excluded third's party consultants, delivery staff members and drivers of external agencies, student trainees or visitors.
- Recordable work-related injuries refer to all types of work-related injuries except the injuries that can be successfully treated with first aid treatment.
- The scope of work-related injuries for workers excluded third's party consultants, delivery staff members and drivers of external agencies, student trainees or visitors.
- Number of occupational ill health is referred to the report by Workmen's Compensation Fund or according to medical certificate from occupational physician (GRI 403-10)
- Lost Time Injury means injury that causes lost-day from one day onward (calculating from the day after the incident)
- Lost Day is calculated from the day after the incident